

OUDEBERG GUEST FARM

Sutherland, Northern Cape, South Africa
Phone: 082 777 6533 | Email: oudeberg@mohein.co.za

Cancellation Policy – Oudeberg Guest Farm

Last Updated: May 2026

Thank you for choosing Oudeberg Guest Farm. We look forward to welcoming you to the Karoo. Please take note of our cancellation terms below.

Booking & Deposits

- A booking is only confirmed once the required deposit has been received.
- The balance of payment must be settled before arrival unless otherwise arranged.

Accommodation Bookings

- Up to 14 days before arrival: Full refund of deposit.
- 7 days before arrival: 50% refund of deposit.
- Less than 7 days before arrival or no-show: No refund.

Hunting & Group Bookings

- Hunting packages and exclusive/group bookings may require special arrangements and deposits.
- Cancellations on hunting or group bookings less than 14 days before arrival may result in forfeiture of the full deposit.

Date Changes

- Booking dates may be changed subject to availability.
- Date changes made within 7 days of arrival may be treated as a cancellation.

Early Departure

- No refunds will be given for shortened stays or early departures.

Weather & Farm Conditions

Oudeberg Guest Farm is situated in a remote Karoo environment. While we do our best to ensure a comfortable stay, we cannot be held liable for interruptions caused by:

- Extreme weather conditions
- Power interruptions
- Internet/WiFi interruptions
- Road conditions beyond our control

Refund Processing

- Approved refunds will be processed within 7 working days.

Contact Details

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