

OUDEBERG GUEST FARM

Sutherland, Northern Cape, South Africa
Phone: 082 777 6533 | Email: oudeberg@mohein.co.za

Privacy Policy – Oudeberg Guest Farm

Last Updated: May 2026

At Oudeberg Guest Farm, we respect your privacy and are committed to protecting your personal information in accordance with the Protection of Personal Information Act ("POPIA") of South Africa.

1. Who We Are

Oudeberg Guest Farm
Sutherland, Northern Cape, South Africa

Email: oudeberg@mohein.co.za
Phone: 082 777 6533

This Privacy Policy explains how we collect, use, and protect your information when you use our services or contact us.

2. Information We Collect

We may collect the following personal information:

- Name and surname
- Email address
- Phone number
- Booking and accommodation details
- Information submitted through contact forms
- Website usage information through cookies and analytics

3. How We Use Your Information

Your information is used to:

- Process accommodation or hunting enquiries and bookings
- Respond to messages and customer support requests
- Provide guest services
- Improve our website and services
- Send booking confirmations or important updates
- Comply with legal and regulatory obligations

4. Sharing of Information

We do not sell your personal information.

Your information may only be shared with:

- Trusted service providers assisting with bookings or website hosting
- Payment service providers
- Authorities where required by law

All third parties are expected to keep your information secure and confidential.

5. Cookies and Website Analytics

Our website may use cookies to improve your browsing experience and understand website traffic.

Cookies may collect:

- Browser type
- Device information
- Pages visited
- Time spent on the website

You can disable cookies in your browser settings if preferred.

6. Protection of Your Information

We take reasonable technical and organisational measures to protect your personal information from:

- Loss
- Misuse
- Unauthorised access
- Disclosure or alteration

While we strive to protect your data, no online transmission can be guaranteed completely secure.

7. Your Rights

Under POPIA, you have the right to:

- Request access to your personal information
- Request correction or deletion of your information
- Object to certain processing activities
- Withdraw consent where applicable

Requests can be sent to: **oudeberg@mohein.co.za**

8. Retention of Information

We keep personal information only for as long as necessary for business, legal, or operational purposes.

9. Third-Party Links

Our services may contain links to external websites or social media platforms. We are not responsible for the privacy practices of those websites.

10. Updates to This Policy

We may update this Privacy Policy from time to time. Any changes will be published in the updated policy document.

11. Contact Us

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