

OUDEBERG GUEST FARM

Sutherland, Northern Cape, South Africa
Phone: 082 777 6533 | Email: oudeberg@mohein.co.za

Terms & Conditions – Oudeberg Guest Farm

Last Updated: May 2026

By confirming a booking with Oudeberg Guest Farm, guests agree to the following terms and conditions. These terms are in place to ensure a safe and enjoyable stay for all visitors.

1. Bookings & Payments

- All bookings are subject to availability.
- A booking is only confirmed once the required deposit/payment has been received.
- Full payment must be made before arrival unless otherwise agreed in writing.

2. Check-In & Check-Out

- Check-in time: From 14:00
- Check-out time: Before 10:00
- Late check-outs are subject to availability and prior arrangement.

3. Cancellation Policy

- Up to 14 days before arrival: Full refund of deposit.
- 7 days before arrival: 50% refund of deposit.
- Less than 7 days before arrival or no-show: No refund.

4. Guest Responsibility

- Guests are responsible for any damage caused to the property, furnishings, or equipment during their stay.
- Any breakages or damages must be reported immediately.
- Guests stay at the property entirely at their own risk.

5. Farm & Wildlife Safety

- Oudeberg Guest Farm is a working farm located in a remote Karoo environment.
- Guests must take care around wildlife, livestock, farm equipment, open fires, and uneven terrain.

- Children must be supervised by an adult at all times.

6. Hunting Activities

- All hunting activities must comply with South African hunting laws and ethical hunting practices.
- Firearms remain the responsibility of the owner at all times.
- Hunting is only permitted in designated areas and under agreed arrangements.

7. Water, Electricity & Internet

- The farm uses borehole water which may contain natural minerals and odours common to the Karoo region.
- Internet/WiFi and electricity supply may occasionally be affected by weather or remote area conditions.
- Oudeberg Guest Farm cannot guarantee uninterrupted utility services.

8. Smoking & Fires

- Smoking is not permitted inside buildings.
- Fires may only be made in designated braai or fireplace areas.
- Guests must ensure fires are fully extinguished due to high fire risk conditions.

9. Pets

- Pets are only allowed by prior arrangement.
- Owners remain fully responsible for their pets and any damages caused.

10. Liability

- Oudeberg Guest Farm, its owners, and staff will not be held liable for:
 - Injury, illness, loss, theft, or damage to personal belongings
 - Vehicle damage or accidents
 - Delays or interruptions caused by weather, road conditions, power failures, or circumstances beyond our control

11. Right of Admission

- Oudeberg Guest Farm reserves the right to refuse admission or request guests to leave should behaviour be deemed unsafe, disruptive, or inappropriate.

12. Contact Details

Oudeberg Guest Farm

Sutherland, Northern Cape

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